

Questionnaire

Purpose of this questionnaire is for the System Support Division to get an insight on issues that have arisen from users, with operations of the Finance One System. Feedback from users will enable our Division to pinpoint ways to further enhance our support but also baseline to build our training program to cater for the user's needs on the System.

Due date of this questionnaire is the **20th of January 2012**.

1. Which Module(s) of Finance One are you using (Accounts Payable, Accounts Receivable, Payroll, Human Resource, Cashier, Enquiring and Reporting etc)

2. Write down some issues that you have encountered while using the Finance One System?

3. State any report which you might think will better suit the reporting needs of your Ministry?

4. Your thoughts on how the Finance One System can be improved to be better?

Please email your completed questionnaire to this email address: F1support@mof.gov.ws or simply drop this off at our office, located on **Level 2 of the CBS Building by Friday, 20 January 2012.**